

Mueller Pye case study

Taxfyle's alternative staffing drives 21% increased efficiency

Mueller Pye partnered with Taxfyle and reduced both their operating expenses and time spent completing returns, from five to four days.

The study's background

The clients

Mueller Pye is a firm with offices in Loveland, Colorado, and Katy, Texas. The firm has operated for 15 years and currently works with 687 clients, providing customers with bookkeeping, tax and advisory services to small businesses.

The problem

Tax season brings firms an endless list of issues. Mueller Pye knew they faced capacity issues resulting in their staff working through nights and weekends while coping with high amounts of stress. For the firm to operate at its ideal capacity, Mueller Pye needed to alleviate excess workloads brought on annually during tax season.

The challenge

The tax industry faces staffing challenges due to lower rates of college graduates entering the industry and employees finding new jobs in other accounting fields. Mueller Pye needed a solution to meet the pressures associated with tax season through an on-demand staffing service.

The solution

Mueller Pye partnered with Taxfyle to receive on-demand help from Taxfyle's domestic Pro network. Taxfyle created a customized workspace within their platform. Once the returns were onboarded, members of Taxfyle's nationwide network of CPAs and EAs were assigned to the firm.

The results

After using Taxfyle's staffing service, Mueller Pye noticed a substantial change in their operations during tax season. While they would normally be strained as the season dragged on, by partnering with Taxfyle, they reported improvements in their workflow and work-life balance.

The statistics

- **\$15K** reported return on investment
- **20% reduction** in turnaround time
- **21% decrease** in hours worked per week